

Visiting hours



PRIMARY OBJECTIVE

To promote a patient and family centered approach to care in hospitals and CLSC emergency services.



REGULAR VISITING HOURS

Every day

9:30 am to 10:30 am
2 pm to 3 pm
7 pm to 8 pm

- **Hospital Intensive Care and Emergency Units:** 15 minutes per hour, beginning at the half-hour mark
- **CLSC:** 15 minutes per hour, starting from the visitor's arrival time



Exceptions by unit

- **Obstetrics** - the spouse or support person may be present at all times
- **Pediatrics** - it is recommended that the child be accompanied at all times by a parent or legal guardian
- **Mental Health**- visitors should confirm with staff whether visits are permitted and how long they may last
- **Palliative Care**- visits are permitted at any time with the patient's consent



EXCEPTIONS BY VISITOR TYPE

All patients may receive visitors.

The schedule, duration, number of visitors, and frequency of visits may vary depending on the condition and needs of the patient and of other patients on the care unit.



TYPES OF VISITORS



Visitor

Family member, friend, caregiver, legal representative, neighbour, etc.



Caregiver Partner in Acute Care (PPA PSA)

An individual who agrees to participate in the patient's care, with the patient's consent.



CAREGIVER PARTNER IN ACUTE CARE (PPA PSA)

Their role is governed by a care agreement signed by the caregiver partner, the medical team and the patient.



They must be identified by the patient or the patient's legal representative.



Regular visiting hours do not apply to the caregiver partner, except in exceptional circumstances.